

PANEL DISCUSSION

TOPIC - ADVANTAGES AND PITFALLS OF ARTIFICIAL INTELLIGENCE IN DISPUTE RESOLUTION

DATE – 19 August 2023

PANELIST- RAJAT BOSE, SUMIT ATTRI AND MANISH JHA

First session started:

The event started with lamp lighting ceremony followed by introduction of our esteemed Panelist, Director. Dr. Anshuman Jaswal and Dean Dr. Ashutosh Hajela of School of law. As a token of Welcome saplings were presented to the guest by Director Dr. Anshuman Jaswal and Dean Dr. Ashutosh Hajela. The audience was addressed by Director with a statistical figure of 52 million pending cases before courts in the world which generates the requirement of AI tools as they are both cost and time effective according to a BBC article. He remarked - that even AI believes in patriarchy system which is a threat to humanity because of its biased opinions. AI can be best used only if lawyers use it for their convenience rather than as a source to communicate with their clients or to win favorable judgements.

Later audience was addressed by Dean Dr. Ashutosh Hajela sir where he started off by his introduction followed by the pitfalls of AI where he believes that AI is unpredictable which is not helpful for any profession. He remarked that in litigation primary knowledge of a case is very much required which is only expected from a lawyer's experience and not AI generated outcomes. He quoted that even in Alternate dispute resolution human mind and his witty behavior is needed.

An introductory video of SVKM Narsee Monjee, Indore campus was played consisting of our college infrastructure, internship highlights, committee, programs and many more.

Remarks by Mr. Manish Jha (Partner at J.Sagar Associates) –

According to him, AI is used widely in banking sector where 24/7 chatbots are available to resolve customers problem with basic inquiry. A machine can never be more intelligent than a human being as it holds no emotional support. He said chat GPT which is an AI tool was first used in 2017 for a competition between lawyers and AI in London where around 47% lawyers were able to handle cases while 87% people used AI. A New York based company called lavido through

the help of chat GPT drafts affidavit on personal injury cases which is a threat to lawyers as it can replace them.

He also explained the concept of hallucination which is seen in AI tools these days where AI builds fake cases and information.

Remarks by Mr. Sumit Attri (Partner at Cyril Amarchand Mangaldas) –

According to him, AI is very useful but it can be misleading if used without proper supervision. He said Cyril Amarchand Mangaldas has a whole dedicated section for AI where an automated platform gives researched data for case management. It makes things easier for lawyers some of the tools are SCC online, Manupatra etc.

He gave instances where Indian high courts have clearly rejected to accept citations from manupatra and other platforms. As well as with hallucination it is difficult to ensure accuracy of AI generated results which is one of the major pitfalls of AI.

Remarks by Mr. Rajat Bose(Partner at Shardul Amarchand Mangaldas & Co) –

In Shardul Amarchand and Mangaldas there is dedicated award system for the employees who use technology for their daily work. A platform called LITARA is used by SAM for case research which generates results on term bases. According to him, three things are very important in any profession that is volume, velocity and veracity. AI can be used to get information like next hearing, evidence submissions and other updates.

He also believed that precedents can help predict the judgement of upcoming cases.

He explained further that an app called SPOT DRAFT uses AI to frame contracts.

But still the details of a lawyer i.e., human cannot be negotiated. He also raised the question on transparency on AI generated outcomes.

Remarks during discussion round by all three panelist –

Question: How does use of AI affects our privacy?

AI invades our privacy as it has unauthorized access to our data which can be sold at millions of rupees to any company.

Question: Where do we see AI in another 10 years?

Mr. Rajat quoted that we should develop a skillset so we can supervise AI in better ways as a machine will always need human supervision. The best answer to this

is that we accept AI with open hands for our better future to see development in both law profession and in India.

The next question was reached out to panelist by audience where the best option in alternate dispute resolution was asked in accordance to use of AI.

Mr. Sumit Attri told the audience that it was best for all three i.e. mediation, arbitration and negotiation as these days they are not alternative remedies but main course of remedies.

Question: How can we avoid burnouts during work and manage work life with balance?

Mr. Rajat Bose further explained through his experience in E.Y that when work is your passion no burnout symptoms could be seen. A passionate lawyer can easily handle his work life balance.

Question: The experience of newcomers in law firms? What should be the approach to fit in the organization?

The person should be proactive in order to differ himself from the crowd. As an intern he should make sure that his help should ease out his senior's work.

Question: How one should grab an internship opportunity at top law firms?

One should make sure to focus on CV, his publications can ease out the process, his knowledge towards the subject, his previous internship experience and many more can help him grab internship more easily.

Event ended by thanking remarks by the Faculty coordinator Ms. Ritupriya Ma'am.



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